

Appendix B: Representations

Dear

Thank you for your email clarifying the grounds for objecting to BP request to extend the licensing hours from 8am to 7am each day.

I have two grounds on which to object – in fact to this license in its entirety now- but I appreciate that on this occasion the objection is to this specific extension.

There has been a long running problem at this location with illegal queuing on the highway by customers of BP . The police have issued notice to both BP and McDonalds to require them to co-operate with improving the access and an imp[roved access scheme has been approved by Herts Highways. However BP have refused to acknowledge their responsibility and consistently failed to fill their duty to reasonably co-operate- refusing or declining even to attend meetings at HCC . They attended one meeting with me at HCC after several years of attempts by me and by highway officers.

This causes a serious public safety issue because at times of the day (which are somewhat unpredictable) vehicles trying to access BP illegally queue on the highway creating a hazard for users of the A414 and for residents trying to exit Pinehurst and Foxholes estates. There have been a number of incidents in my view and that of many residents it is only a matter of time before there is a fatality at this location.

For these reasons I OJECT TO THIS LICENSE APPLICATION on the grounds that it will exacerbate an existing public safety problem and will also create illegal activity since the highway is a clearway and queuing on it is illegal BP do not have adequate parking on their site for a licensed premises and their highway access road is also inadequate.

I hope that East Herts District Council will support local residents on this matter and reject this application – and also look into rescinding the entire licence since it is wholly inappropriate and should never have been granted in the first place.

County Councillor,

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 25/02/2021 5:03 PM from Mr XXXXX.

Application Summary

Address:	Stanstead Road (A414) Hertford Hertfordshire SG13 7SH
Proposal:	Variation - Premises Licence
Case Officer:	

[Click for further information](#)

Customer Details

Name:	Mr
Email:	
Address:	

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	
Comments:	<p>25/02/2021 5:03 PM Traffic volume to this site (inc McDonalds) is already excessive , causing large tailbacks across the rush green roundabout, blocking busy junctions and making access on and off the roundabout risky without being able to see oncoming traffic.</p> <p>This situation is already an accident waiting to happen.</p> <p>Steps must be taken to resolve this dangerous situation even before any further traffic is encouraged to this site.</p>

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/02/2021 8:51 PM from Mrs.

Application Summary

Address: Stanstead Road (A414) Hertford Hertfordshire SG13 7SH

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

Customer Details

Name: Mrs

Email:

Address:

Comments Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 22/02/2021 8:51 PM I object to this application on safety grounds. I have been close to being involved in several accidents leaving the BP side of the garage as my vision of oncoming traffic has been impaired by the queue for McDonalds. It is an extremely dangerous exit and improvements need to be made before encouraging more visitors to the garage. BP current market capitalisation is circa \$77 billion. The company has an annual turnover of hundreds of millions of dollars. Please see below excerpt from the BP website on their values and code of conduct:

Safety

Safety is good business. Everything we do relies upon the safety of our workforce and the communities around us. We care about the safe management of the environment. We are committed to safely delivering energy to the world.

Respect

We respect the world in which we operate. It begins with compliance with laws and regulations. We hold ourselves to the highest ethical standards and behave in ways that earn the trust of others. We depend on the relationships we have and respect each other and those we work with. We value diversity of people and thought. We care about the consequences of our decisions, large and small, on those around us.

Regards

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/02/2021 6:19 PM from.

Application Summary

Address: Stanstead Road (A414) Hertford Hertfordshire SG13 7SH

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

Customer Details

Name:

Email:

Address:

Comments Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 21/02/2021 6:19 PM Totally against BP request for extended alcohol licensing hours until the ongoing, extremely dangerous, cars stationary on the roundabout problem is sorted. BP and McDonalds need to remedy the situation. Myself and many others have been involved in accidents on this roundabout.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/02/2021 5:03 PM from Mrs.

Application Summary

Address: Stanstead Road (A414) Hertford Hertfordshire SG13 7SH

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

Customer Details

Name: Mrs

Email:

Address:

Comments Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 21/02/2021 5:03 PM Extending licensing provision on this site is wholly inappropriate. It is very likely to increase traffic and footfall to a site which has already clearly demonstrated it cannot cope safely with access to it. This is a concern to local residents, road users and the Police all of whom have expressed their concerns about the illegal stacking of vehicles waiting to access this site. I endorse the concerns expressed by local councillors. Frankly, it would be an absurdity and a dereliction of responsibility to the welfare and safety of the community were this extension of license to be allowed. For these reasons kindly register my objection.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/02/2021 3:29 PM from Mr.

Application Summary

Address: Stanstead Road (A414) Hertford Hertfordshire SG13 7SH

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

Customer Details

Name: Mr

Email:

Address:

Comments Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 21/02/2021 3:29 PM I object to this trading extension application to sell alcohol at this petrol filling station location for the following reasons -

The site is well known for the traffic issues caused on the roundabout due to a lack of adequate parking for the BP retail store, combined with the chaos created at peak times when traffic entering or egressing this location are at a standstill on the Rush Green A414 clearway. This causes very dangerous situations resulting in minor collisions, and driver rage.

This site has inadequate facilities to deal with the volume of trade at random times of the day during the week, which local councillors, police and Highways agencies are very aware of.

Extending the licence will exacerbate these serious issues, therefore I firmly object to this application and trust the East Herts. District Council will do the right thing and refuse this application.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 20/02/2021 10:26 AM from Ms.

Application Summary

Address: Stanstead Road (A414) Hertford Hertfordshire SG13 7SH

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

Customer Details

Name: Ms

Email:

Address:

Comments Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 20/02/2021 10:26 AM This is already a dangerous set-up, which I'm surprised hasn't yet caused a serious accident. Extending the licence is just extending the danger.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/02/2021 7:23 PM from Miss.

Application Summary

Address: Stanstead Road (A414) Hertford Hertfordshire SG13 7SH

Proposal: Variation - Premises Licence

Case Officer: Brad Wheeler

[Click for further information](#)

Customer Details

Name: Miss

Email:

Address:

Comments Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 19/02/2021 7:23 PM More need to be done to manage congestion at Rush Green roundabout, rather than just add to the traffic!

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/02/2021 11:51 AM from Mr.

Application Summary

Address: Stanstead Road (A414) Hertford Hertfordshire SG13 7SH

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

Customer Details

Name: Mr

Email:

Address:

Comments Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 19/02/2021 11:51 AM I object to this application on the basis of safety and public nuisance. The site owners have refused to engage in sorting out the traffic issues caused by the site (blocking of the roundabout and ingress and egress and egress from the B1502). This causes both public nuisance and safety issues. The proposed increase in licensing opening hours could worsen the situation. The extension should not be granted until the traffic issue is resolved.